

# Midlothian Independent School District Request for Proposal RFP# 2021-011 M\*Powered Devices & Supporting Technology Addendum 1

Questions received are below with responses:

#### Question 1

Can you please clarify if you require a printed copy of the RFP response, or if only one (1) electronic copy of proposal on a single (1) USB thumb drive in PDF (\*.pdf) format with a Microsoft Excel (\*.xls or \*.xlsx) copy of the "2021-011 Specified Equipment Services Pricing Sheet" is required?

Completed printed bid, signed & sealed, including digital copy on USB thumb drive in PDF format with the Excel formatted price sheet.

# Question 2

Please advise will you consider accepting sealed bid by electronic means that is email. These pre-emptive measures are necessary to handle the challenging times together.

Emailed and faxed proposals will not be accepted.

# Question 3

Can we get an extension on this bid?

The due date for this RFP is January 14, 2021 at 2 pm CST.

# Question 4

Will the district consider extending the deadline for submittal due to the holiday break? The due date for this RFP is January 14, 2021 at 2 pm CST.

#### Question 5

Historically, what manufacturer has the district purchased with regards to Chrome?

The district has purchased Chromebooks from many manufacturers in the past, although it has been several years since a Chromebook purchase.

#### Question 6

Can you tell us what model/version of the Ipads and do you want a mfr's warranty extension so the damage warranty of 4 years matches the warranty on the Ipad?

The iPads would be the Generation 8 iPad (PN of currently quoted iPad: MYLU2LL/A).

#### Question 7

Is a partial bid response acceptable?

All required forms must be submitted by all bidders, but if a bidder chooses to submit pricing for only certain line items, that is the vendor's prerogative.

# **Question 8**

How will devices be deployed regarding white glove services – to the district or directly to students?

For the purpose of this bid, standard white glove services refers to distribution to the district, leaving distribution to students as MISD's responsibility. Bidders may offer alternative pricing for distribution to students.

# Question 9

Can MISD provide the quantity counts between the 2n1 and clamshell Chromebooks (qty's between option 1 and/or 2 and option 3)?

At this time the expected total quantity of Chromebooks is 8,500.

# Question 10

Does MISD have an interest in becoming Dell certified to perform in house warranty repairs?

Yes, MISD would have interest in obtaining repair certification for any manufacturer of the devices, but pricing in this bid should only reflect remote repair by the partner.

### Question 11

What are the additional/extra AC adapters to be used for?

MISD would utilize the extra AC adapters as replacements when adapters are lost (or potentially damaged, depending on the specifics of the accidental repair program offered), in addition to potential charging located throughout the district.

# Question 12

Will power adapters for stock be shipped to one location?

Yes.

# Question 13

Instead of "mailed" should this have been "emailed"?

"The date/time record of MISD Administration Staff will be the official time of receipt. Proposals must be submitted in sufficient time to be received and date/time stamped on or before the published offer date and time shown on the RFP. Proposals received after the published time and date cannot be considered. <u>Mailed</u> and faxed Proposals will not be accepted."

Yes, this should read Emailed instead of mailed.

# Question 14

Once the RFP decision has been awarded - when will the purchase be made?

While MISD would expect to place an order fairly soon after award by the MISD Board of Trustees, the district could purchase different line items across several months based upon those line items' availability and whatever is in the district's best interest. Those negotiations will be had with the awarded bidder. Additionally, pricing will be held firm for at least 12 months following award, so additional orders could be placed in subsequent year(s).

# Question 15

Please confirm if option 3 should be touch screens or non-touch screens?

Line item 1.1.3 (Chromebook option 3) is specified in the bid as a touchscreen device, although the district would entertain alternative items with the same configuration or better without the touchscreen for that model.

# Question 16

Would Midlothian ISD prefer to supply the asset tags to be attached to each device or should our offering include Provider supplied asset tags to be created with a Customer defined asset range?

MISD has traditionally supplied all asset tags and is the expected method in the bid, but would be open to receive alternative pricing on provider-supplied asset tags.

# Question 17

Should we assume a single delivery event to a single location via lift gate? If not how many deliveries and delivery locations are desired?

Yes, a lift gate will be required for any and all locations and deliveries. The quantity of deliveries would likely be limited to delivery timelines, but the fewer deliveries the better. At most, deliveries would be limited to thirteen (13) locations, including twelve (12) schools and one (1) administrative location.

# Question 18

There is not google management license call out in the RFP. Does the school already have (8500+440) un used google licenses for the chromebooks and chromeboxes?

As MISD does not have Google device licenses available, the district is requesting the Google licenses required for each Chrome device be included with the device price on line items 1.1.1, 1.1.2, 1.1.3 & 5.1.2.

# Question 19

For the items under 5.1, do you need an install quote for those items or is MISD doing that themselves?

The base pricing requested on the items under 5.1 does not include installation. The district would be open to negotiating installation pricing with the awarded vendor once the solution desired is determined.