

Melissa Mertz

From: connectsupport@blackboard.com
Sent: Friday, August 11, 2017 11:03 AM
To: Melissa Mertz
Subject: Welcome to Blackboard Connect

Welcome to the Blackboard Connect service!

Your new Blackboard Connect account has been created with the following information:

Contact Name: Melissa Mertz
Institution: CONNECT 5 OPEN TRAINING UNIVERSITY DEMO
E-mail Address: melissa.mertz@blackboard.com
Username: demouniversityuser1

Please complete your security profile by going to the Blackboard Connect Profile Setup website, <https://na01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fconnect.blackboardconnect.com%2FAuth%2FToken%2F4511fb5c13001449f4ee7e5bab15f83&data=02%7C01%7Cmelissa.mertz%40blackboard.com%7Cadb62bcd7d1743cd83b708d4e0ca0c55%7Cb0b29a25e5c4aaaba4dac988df15ea6%7C0%7C0%7C636380605769438925&sdata=xlhUUQXNLSDYE%2FiN2dr4CMLdiA3POJlohxVSWZVMmd8%3D&reserved=0>, and following these steps:

* Enter the following required fields:

- Prefix
- First Name
- Last Name
- Title
- Primary Phone

* Enter a new password. The password must meet the following requirements:

- At least 8 characters, max 50
- At least 1 uppercase letter
- At least 1 number
- All characters must be letters or numbers
- Cannot use the last 5 passwords
- Cannot be the same as username

* Select security questions from the drop down list and provide answers for each. Each answer must be at least three characters.

* Click the Save button.

Our Blackboard Connect Client Care team is available 24 hours a day. Please feel free to contact us at 866-360-2155 OR ConnectSupport@blackboard.com with any questions, suggestions or concerns.

Thank you!